



**NATIONAL MOTORCYCLE ALLIANCE MEMBER APPLICATION**  
 (Includes Roadside Assistance)

Personal Details	
All sections MUST be completed	
<b>New Membership</b>	<b>Membership Renewal</b>
First Name: _____ Surname: _____	
Membership No: _____	
Postal Address: _____	
Suburb: _____ State: _____ Postcode: _____	
Email Address: _____	
Mobile: _____	

Bike Information	
For roadside assistance	
Bike 1: \$45	
Make: _____	Model: _____ Year: _____ Rego: _____
Additional bikes registered to the same owner \$20 each	
Make: _____	Model: _____ Year: _____ Rego: _____
Additional bikes registered to the same owner \$20 each	
Make: _____	Model: _____ Year: _____ Rego: _____

Car Information	
For roadside assistance	
Car 1: \$55	
Make: _____	Model: _____ Year: _____ Rego: _____
Additional cars registered to the same owner \$55 each	
Make: _____	Model: _____ Year: _____ Rego: _____

Payment Details	
Cost: \$45 first bike, additional bikes \$20 each. Cars \$55 each.	
Pay by: <input type="checkbox"/> Cheque number: _____ <input type="checkbox"/> Money Order: _____ <input type="checkbox"/> Cash: _____	
<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD Expiry Date: _____ / _____ Security Code (3 digits on back of card ) _____	
_____ / _____ / _____ / _____	
Account Name: _____	
Total Amount = \$ _____	
<i>I acknowledge the terms and conditions outlined on the reverse of this application as a condition of my application</i>	
Signed: _____	Date: _____

Any charges for batteries, excess towing, salvage, holding yards, toll costs must be paid by the Rider/member to the service provider at the time of service (failure to pay any of these charges will void your membership).

Roadside Assistance/Towing is provided in the event of an unexpected mechanical breakdown. It does not cover vehicle accidents, vehicles at the member's home, maintenance or permanent repairs. However, regular maintenance or any mechanical repairs, major or otherwise, is the member's responsibility and will be at the member's expense.

## **TERMS & CONDITIONS**

- 1.1 National Motorcycle Alliance (NMA) will provide the member with Emergency Roadside Assistance, Australia wide. Membership may be registered under the name of an individual, company or an organisation. The membership will apply to the motorcycle or vehicle, which must be currently road registered, described in the application. All fees paid to NMA are non-refundable.
- 1.2 Member services/benefits will become effective a maximum of 10 business days after receipt of payment. When your membership card arrives in the mail your membership will be active. Membership must be paid for and current to obtain any services or benefits.
- 1.3 Should you replace your motorcycle or vehicle, your Membership is transferable (conditions apply). In order to organise the transfer you must contact the Alliance, during business hours, within 7 Days of motorcycle changeover occurring. Transfer will become effective one business day after notification is received by the Alliance. Membership cannot be transferred to another person.
- 1.4 Service will not be provided to a member who in our view is abusive, threatening or violent to any the Alliance staff member or contractor, or who attempts to receive service by deception. Should a member behave in this way we may, after full investigation; a) Suspend or limit services to the member; b) Impose service fees for further service requests; c) Void the membership.
- 1.5 Any changes to the motorcycle or vehicle registration number or change of address must be reported to the Alliance, during business hours, within 7 Days of the change occurring. Service will not be provided if the change has not taken place.
- 1.6 When requesting Roadside Assistance you must provide the correct motorcycle or vehicle details and the exact location of the motorcycle or vehicle. All services will be at your expense if we are not able to confirm your membership or locate your motorcycle based on the information you have given us.
- 1.7 Roadside Assistance is only available on any sealed or designated road that the service provider deems to be safe.
- 1.8 There may be rare instances where a service provider is not available to assist you due to circumstances beyond our control. In these instances you will be required to arrange your own rescue or recovery at your own expense.
- 1.9 Any charges for batteries, excess towing, emergency fuel, holding yards, toll costs or "Emergency Join - Up Fees" etc. must be paid by the rider/member to the service provider at the time of service (failure to pay any of these charges will void your membership).
- 1.10 We will not authorise or pay for any service performed / carried out prior to the commencement date of the membership.
- 1.11 If you are not in attendance with your motorcycle or vehicle at the time when the service provider arrives or you cancel a request for service after dispatch and the service cannot be supplied one call-out will be deducted from the members' call-outs. Further call-outs related to the same breakdown will be considered a separate call-out.
- 1.12 Roadside Assistance is provided in the event of an unexpected mechanical breakdown. It does not cover motorcycle or vehicle maintenance or permanent repairs. Temporary repairs may be made to mobilise the Motorcycle or vehicle (where able). However, regular maintenance or any mechanical repairs, major or otherwise, is the members' responsibility and will be at the members' expense.
- 1.13 We will attempt to transport the passengers and rider/driver with the motorcycle or vehicle, provided that each person can be legally transported in the tow truck. In the event that we are unable to transport all passengers we will assist in organising alternate transport such as a taxi at the member's expense.
- 1.14 Once a call-out has been provided for a breakdown, any subsequent call-outs arising from the same breakdown will be provided at the member's expense payable at the time of the call-out. This includes the pickup of a motorcycle or vehicle that has been picked up after hours to the member's home, a holding yard or other place of safety and subsequently requires further pick up for the same breakdown.
- 1.15 The NMA is an emergency roadside breakdown service only. Therefore Roadside Assistance services and / or pick up benefits do not apply for; **a)** a motorcycle or vehicle that we deem to be un-roadworthy, or that is unregistered; **b)** a motorcycle or vehicle at a repairer; **c)** a motorcycle or vehicle that is partly or fully dismantled or on which repairs have been attempted by anyone (including a licensed mechanic); **d)** a motorcycle or vehicle where the pickup has not been arranged by us; **e)** a motorcycle or vehicle that has been involved in or suffered damage as a consequence of an accident, flood, theft, fire or malicious damage; **f)** a motorcycle or vehicle which has been modified in ways that in our view increase the possibility of it sustaining damage during pick up, or in ways that make damage free pick up difficult, unless such modifications are removed prior to pick up. This includes modified or factory released accessories; **g)** a motorcycle or vehicle which has been driven or transported to any licensed repairer; **h)** any parts, labour or other costs related with the repair; **i)** any financial loss or liability, however sustained, occurring from or in any way connected with a breakdown; **j)** any freight costs (including sea crossings); **k)** transportation of a damaged motorcycle; **l)** a motorcycle or vehicle that has been driven against our instruction or the instruction of a licensed repairer; **m)** a motorcycle or vehicle that has been transported to a holding or shipment facility; **n)** a motorcycle or vehicle that has been used in a rally or race.
- 1.16 Transportation and delivery of the covered motorcycle or vehicle utilising the available resources in the local area, where the breakdown occurred is at the discretion of the service provider. In the event a member wishes specialised equipment then those costs are to be borne by the rider/member.
- 1.17 If a member makes use of all the service call-outs in a membership year, you will be required to pay a service fee by credit card at the time of the call for each additional service request. Unused call-outs may not be carried forward.
- 1.18 If a member has received and continues to request Roadside Assistance or pick up for a motorcycle or vehicle repeatedly on an unjust and excessive number of instances in a year we may refuse to provide further Roadside Assistance or pick up and will then offer an alternative service at the members' expense - payable upon request of service.
- 1.19 NSW Motorcycle Alliance does not cover breakdowns caused by conditions that existed prior to the Commencement of membership. Any failure that occurred prior to the commencement of your membership will be at the member's expense and payable at the time the service is provided.
- 1.20 Metropolitan Areas: are defined by NMA as areas under the unifying influence of one or more major towns or cities. Metropolitan areas are mainly the area that is not a part of a city but is connected to a major city, town and surrounding suburbs to other neighbouring communities. Metro Free Towing limits – 50km (or \$250 max.) for motorcycles, 20km for cars, round trip from pick up to depot.
- 1.21 Country Areas: are defined by NMA as large isolated areas of an open country often with low population density and are not within a 50km radius of a metropolitan area, repairer or place of safety. Country Free towing limits – 50km (or \$250 max) for motorcycles, 50km (or \$250 max.) for other vehicles, round trip from pick up to depot.
- 1.22 NMA reserves the right to amend prices and inclusions of policies without prior notice.

## **PRIVACY DECLARATION:**

National Motorcycle Alliance requires the information requested in this form to provide you with membership services. Your personal information will only be used in accordance with the objects of the NSW Motorcycle Alliance and will not be released to 3<sup>rd</sup> parties. **I understand that if I attend National Motorcycle Alliance events, that my image and name may appear in Alliance publicity.**